

# THE FUTURE IS WHAT WE MAKE IT.

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## ***Field Service Engineer I Hong Kong***

Start your career by making an impact and real connections with some of the most meaningful challenges around.

### **Make the Best You.**

Working at Honeywell is not just creating incredible things. You will have the opportunity to work with our talented team of professionals and be part of a global team of future shapers. We have a supportive organization with limitless opportunities to build your career. Here's what awaits you:

- Work for a US Multinational and Fortune 500 company
- Strong technical support from our team
- Education Support Subsidiary Program
- Internal job opportunities and job rotation

### **Join Us and Make an Impact.**

**Honeywell Building Technologies** in Hong Kong is looking for a **Field Service Engineer I** who will support the development of on-site installation, servicing and repair processes of complex equipment and systems. In this role, you will support revision and correction of work instructions and customer-facing training guides used by field installation specialists. You will drive continuous improvement initiatives in the processes related to field services and product development. ***Fresh Graduates are welcome to apply!***

### **Key Responsibilities:**

- Seek business opportunities through promoting Honeywell solutions and third party maintenance solutions to the customers, to pursue maintenance orders and retrofit jobs
- Have financial control on jobs according to previously agreed budgets and plans
- Ensure customer satisfaction through direct liaison with client representatives, customers and service recipients
- Perform retrofit projects, service and maintenance of Honeywell and third party equipment
- Lead system testing and commissioning works
- Lead labors and subcontractors for the project works
- Monitor site works / progress / completion schedule
- Negotiate with suppliers and subcontractors on equipment prices / modification works quotation and co-ordinate with sourcing department for orders placement
- Schedule and plan resources at site level, such as, manpower, materials delivery and tools
- Perform system design and execute engineering works, including software engineering
- Perform emergency call duties outside normal working hours as per agreed rosters and identify improvement actions to reduce number of repeating emergency call
- Deliver technical trainings to employees and external customers

**Key Experience & Capabilities:**

- Degree in Electrical or Building Services engineering or related discipline
- Minimum 2 years project / maintenance service experience for Higher Diploma / Higher Certificate holder; Fresh graduates are welcome
- Proven track record on project management
- Good knowledge with hands-on experience on Honeywell systems/products or similar in the industry, such as, Building Control, Extra Low Voltage System
- Possess knowledge on cloud / IOT connection is an advantage
- Possess negotiation and co-ordination skills with customers and sub-contractors
- Experience in computer systems, such as, Microsoft Office Professional, Software Programming, Computer System Networking, etc, but possess computer system networking experience is an advantage
- Willing to perform overtime works and carry out emergency call duties at non-office hours
- Strong Commitment to customer satisfaction
- A good team player
- Good communication skill
- Self-motivated and the ability to work independently
- The ability to work under pressure
- Good safety awareness
- Willing to travel to Macau

**Application Information:**

- To submit your application, please visit our career portal at [https://careers.honeywell.com/us/en/job/HRD208670/Field-Service-Engr-1?utm\\_source=social&utm\\_medium=linkedin&utm\\_campaign=23\\_northasia\\_HRD208670](https://careers.honeywell.com/us/en/job/HRD208670/Field-Service-Engr-1?utm_source=social&utm_medium=linkedin&utm_campaign=23_northasia_HRD208670)
- Or, send your applications directly at [recruit@honeywell.com](mailto:recruit@honeywell.com)

**Discover More**

We've been innovating for more than 100 years and now we're creating what's next. There's a lot more available for you to discover. Our solutions, our case studies, our #futureshapers, and so much more.

Learn more at <https://careers.honeywell.com/us/en>

If you believe what happens tomorrow is determined by what we do today, you'll love working at Honeywell.

The future is what we make it. So, join us and let's do this together.

Honeywell is an equal opportunity employer, and we support a diverse workforce. Qualified applicants will be considered without regard to age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality, sex, religion, or veteran status. Aboriginal and Torres Strait Islander peoples are encouraged to apply.

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