



MediConCen Limited

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info@mediconcen.com

www.mediconcen.com

The 1st medical ecosystem by Blockchain

MediConCen Limited is an InsurTech company bringing Blockchain and innovative solutions to serve the insurance and financial industry. We automate insurance claims for insurance companies, medical networks and clinics using Hyperledger Blockchain. We have been recognized in various well-known Innovation and technology competitions in China, India and Hong Kong. We are also incubatee of Cyberport and the University of Hong Kong. We are currently working with 3 renounced insurers with more than 10 insurers in the pipeline and over 800 medical providers in Hong Kong.

We are now recruiting Client Success and the job details are as follows:

Client Success (Training, Quality Assurance and Relationship Management)

Role & Responsibilities

Training

- Provide professional training support and prepare related materials to existing corporate clients and frontline staffs in a wide range of training delivery methods and blended learning approaches including workshops, e-learning, webinars and coaching sessions

Quality Assurance

- Supported corporate development by planning enhancement initiatives, conducting quality assurance and providing full support to projects/ programmes
- Optimize data collection and analysis on quality issues
- Conduct in-depth analysis and follow-up actions on customers' feedback
- Establish and Maintain standard operation procedure and operation flow and provide recommendations for improvements and optimization
- Conduct analysis or help design experiments to optimize key elements of existing programs
- Constantly reviewed the operations and uplifted high service standards at all times

Account Management

- Maintain and manage long-term client relationship with continuous improvement
- Responsible for the daily operations and business results of key accounts
- Perform other ad hoc duties when required

Requirements



- Degree holder in related disciplines
- At least 1-year related working experience is preferable, fresh graduate is also welcome
- Multi-tasking, customer-oriented, with strong interpersonal communication skills (previous work experience interacting with customers preferred)
- Self-Starter with strong passion, ability to execute and implement change in alignment with Company mission
- Good team player with self-confidence in mobilizing cross-team stakeholders to achieve department goals and project objective
- Excellent data analysis, communication and organization skills
- Highly self-motivated, responsible, proactive, analytical mindset and determined to drive assigned targets
- Can-do Spirit
- Excellent written and presentation skills in both Chinese & English
- Immediate candidate is preferable

Employment and remuneration

- 5-day working week
- Group medical benefits
- Performance Bonus

Interested parties please send email to recruit@mediconcen.com and attach your full CV and cover letter with your current and expected salary as well as the date of availability.



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MediConCen is a fast growing Hong Kong based leading InsurTech. MediConCen is the active code contributor to global Hyperledger Fabric Blockchain codebase and we provide Blockchain medical ecosystem to various international insurers.

We are now recruiting Software Engineer and the job details are as follows:

Software Engineer

Role & Responsibilities

- Discuss, collaborate and planning with teammates and stakeholder to achieve project goals.
- Responsible for hands-on development with web and server-side programming.
- Work closely with the creative design team on delivery high-quality web application projects.

Requirements

- Proficiency in Nodejs, PHP and MySQL.
- Proficiency in RESTful API.
- Experience in React/Vue.js or other modern web frameworks would be advantage.
- Experience in Blockchain, Nodejs, GoLang would be advantage.
- Experience in AWS / GCloud would be an advantage.
- You are a team player, detailed oriented, self-motivated and good in working with a professional team.
- Bachelor degree/High Diploma holders in Information Technology, Computer Engineering, Computer Science or related disciplines.

Employment and remuneration

- Work with professional team bringing yourself to next level.
- 5-day working week.
- Group medical benefits.
- Performance Bonus.



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