



Client services engineer (Full time position, Hong Kong)

Horizon Software is an innovative company with continuous growth and rapid international expansion, with offices across Europe and Asia.

With over 65 clients across 20 countries, Horizon Software has been changing the game of the Financial Technology industry by providing state of the art technology that adapts steadily to a world in constant change.

Big data, scalability, low latency are the core principles of the technology we build. Horizon offers great exposure to the latest technologies used in Financial Technology, combined with deep expertise in trading and pricing modelling.

Horizon is constantly looking for new talents that share our values based on innovation, initiative, efficiency, fun and collaborative achievements.

We are currently looking for 2 Client Services engineer based in Hong Kong, to support our global market front office application.

The job responsibilities will include, without being limited to, the following:

- Ensure that the clients in his portfolio are satisfied with the product and services delivered
- Ensure the clients installation and integration phases are run smoothly and efficiently
- Provide clients support in a timely and efficient way
- Occasionally provide consulting services on client's sites
- Manage the day-to-day relationship with the clients, propose new features
- Report to the Head of Client Services in weekly meetings

Skills and Requirements:

- Interest in a financial trading support environment
- Bachelor or Master's degree in Computer Science or Software Engineering
- Excellent interpersonal and communication skills
- Mandarin and English speaking
- Knowledge of Linux operating systems and system administration is definitely a plus

In addition to an attractive remuneration, you will be working in a friendly and dynamic environment where every individual can make a difference.

We are looking for autonomous and motivated individuals to become part of our team dedicated to Asian clients.

Interested candidates please email your CV to cv@hsoftware.com.