# **JUNO**MARKETS

Juno Markets is an award winning online Foreign Exchange (FX) and commodities brokerage. Our founders come from decades of experience and senior executive roles in the industry. We believe in being different from the market and embrace talent and potential over experience.

Juno Markets is Asia based along with a location in London. We are looking for highly motivated talent with a passion to excel in their careers. Candidates should expect to feel and see their work contribute to the growth of the Company.

As the company continues expansion, talented and qualified candidates will have an opportunity to display their skills and have ascending career opportunities.

## **Operations and Client Services Associate**

#### Key Responsibilities (not limited to):

- Review and follow up on clients' currency trading account applications via email and ensure compliant with regulatory requirements
- Update and enter client account information
- Perform back office operations
- Perform customer service functions and correspond with clients
- Other tasks and projects as assigned

### Experience & Skills:

- Degree holder in any discipline. Finance / Banking / Customer Service industry is an advantage.
- Experience with back office software including MT4 admin/manager and a CRM.
- Interpersonal and customer service skills in English, Cantonese and Mandarin
- PC knowledge, MS Office and chinese word-processing
- Able to handle multi-task and meet deadlines in a fast-paced business environment
- Independent, initiative, responsible, attention to details, customer-oriented
- Shift duty may be required

#### Career Development and Opportunities at Juno Markets:

- As the Company continues to expand, new opportunities and departments will become available for high performing candidates.
- Candidates can choose a career path into management or other key departments.

We offer 5-day work, competitive package, annual leave, full paid maternity leave, medical insurance, comprehensive training and excellent career development. If you looking to be part of a new venture and want to see your individual efforts contribute to the company growth, please send your full detailed resume with current & expected salary & availability to <u>hr@armorltd.com</u>.

Information provided will be treated in strict confidence and only be used for recruitment-related purposes.