Job title: Front Office Application Support - Analyst (Hong Kong)
Job type: Full Time Permanent

Point72
Point72 Asset Management is a global private investment asset management company managing the assets of its founder, Steven A. Cohen, and employees. The firm focuses primarily on discretionary long/short equity investing and makes significant quantitative and macro investments. It is headquartered in Stamford, Connecticut, maintains offices in Tokyo, Hong Kong, Singapore, London and New York.

Technology Department
Our Technology department delivers all technology solutions used within the firm. Technology seeks individuals that are highly proficient in their respective technology platform, articulate, solution driven, client focused and proactive in building their technology skills.

If you want to join a world-class investment management organization that operates in a fast-paced, dynamic environment and rewards talent with recognition and increased responsibility, then this is the right opportunity.

Roles & Responsibilities
The primary task for this role is to provide direct day-to-day service to the local office users by investigating and resolving problems and by providing information about the application and system. Application Support will do this in close collaboration with regional/global support teams.

Roles
- Acts as the first point of support for system incidents including trading, application
- Market Data service support and document requests for trading tool enhancements

General responsibilities include, but are not limited to:
- Capable of making independent decisions while mitigating risk
- Identifies, diagnoses, and resolves functional and technical problems and business critical incidents through research and analysis of trends, root causes, and business impact
- Perform daily checks per documented processes and procedures
- Generate ad hoc quantitative and qualitative analysis reports for users
- Tracking change requests and high severity incidents in accordance with defined service levels
- Proactively supports knowledge sharing within the IT team

The person in this role must have a strong understanding of market structure and trading systems in domestic and international markets. In addition to strong technical skills, the candidate must have excellent communication/interpersonal skills and possess a strong ability to work independently or as a team member in regional/global teams. A strong desire to learn and gain exposure to the business side of a trading operation is critical to success in this position.

Job Requirement
Demonstrated academic success as reflected in a minimum cumulative GPA of 3.2/4.0 or equivalent

- General:
  - Analytical approach and problem solving skills
  - Eager to learn and open minded
  - Resolutions of incidents in a timely and effective manner
  - Ability to communicate via producing documentation at all levels, client service and technical writing skills, coupled with a strong interest in further developing and integrating systems knowledge with technology skills
  - Dedicated and conscientious
  - Team player
  - Demonstrated ability to produce results in complex environments.
  -

- Technical:
    - Basic understanding of FIX messaging protocol and set up FIX connections
    - Basic experience in supporting Order/Execution Management System
    - Basic experience of conducting FIX test with broker
    - Basic knowledge of market data application e.g. Bloomberg and Reuters products
    - Basic understanding of Equities trading workflow
- Basic SQL knowledge Business Knowledge:
    - Able to translate business requirements into technical specifications.
- Basic knowledge on how financial industry works
- Fresh graduate is welcome

How to Apply
Please email resume with your expected graduation date and CGPA to asiarecruiting@Point72.com with 'Technology Analyst' in the subject line. Please note, recruiting process is run by rolling basis.